

# CAMPBELLTOWN HOSPITAL REDEVELOPMENT

**NEWSLETTER | MAY 2023** 



## Entering a new era with a second entrance coming to Campbelltown Hospital

Making way for the hospital's new northern entrance, it's time to say goodbye to a large portion of old building C.

Camden and Campbelltown Hospital General Manager Grant Isedale said the new second entry point would offer patients and the community convenient access to care and services.

"It will link directly into Hospital Street, the centre of the hospital, and help our patients and visitors find their way to the services they need," he said.

Opened in June 1986, old building C was an important piece of local infrastructure and supported the delivery of health care to the community for more than 35 years.

One of the four major buildings at Campbelltown Hospital, the construction of old building C was a major expansion at the time, increasing the hospital's capacity by 75 per cent.

Works to remove the hospital's old building C are set to start in late May.



Artist impression of the new, northern entrance to Campbelltown Hospital

The construction of the second, northern entrance follows the completion of the new clinical services building, the centrepiece of the \$632 million hospital redevelopment.



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### INNOVATIVE PATIENT QUEUE MANAGEAMENT SYSTEM TO START

A new Patient Queue Management (PQM) system is coming to Campbelltown Hospital.

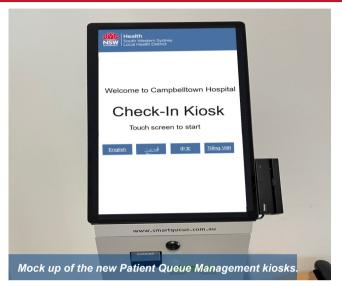
The innovative new system is set to streamline patient flow and enhance patient experience.

The PQM system will allow outpatients to check-in to their appointments via touchscreen kiosks at entrances throughout the facility.

Once a patient checks-in, they will be provided with either a ticket or SMS that notifies them of their appointment time.

Previously patients had been restricted to sitting in hospital waiting rooms before their appointments. With the introduction of the new system, patients will have the freedom to wait comfortably in our hospital's new community spaces until it is time for their appointment.

The PQM kiosks will be available at the hospital's main reception as well as in the new northern entrance coming soon.



The first departments participating in the PQM system are:

- admissions / concierge
- clinical measurements including sleep lab
- Macarthur Ambulatory Care Service
- children's outpatients
- children's ambulatory service
- pharmacy outpatients

### Award-winning local artwork on display

A selection of images taken by talented local photographers from the 2021 Macarthur Nature Photography Competition have been installed in our Mental Health units.

Captured by talented South Western Sydney locals, including primary school aged photographers, the photographs were installed in chill out and sensory rooms in the hospital.

"The images chosen are a stunning display of our local region's character and the photographers' talent, provide a sense of place and bring calming images of nature into the built environment to create a more therapeutic environment for patients, visitors and staff," Director of Operations Mental Health, Jenny Glass said.

"The art installation in new therapeutic spaces is a welcome initiative that improves patient experience and provides our mental health staff with additional tools in their work to support patients' recovery."



Collaborating with local councils from the Macarthur Region to source the images, the installations were completed in March and April this year.

See a selection of these photos on page 3.

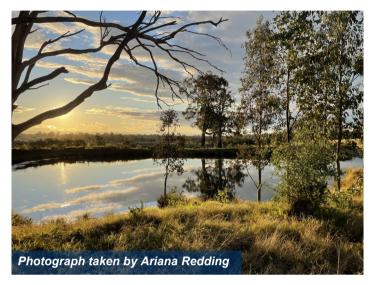
#### For more information:

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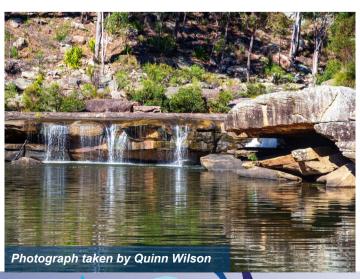












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